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Universal Orlando Resort™ Team Member Newsletter

February 19 - March 4, 2018

INSIDE THIS ISSUE

All-New CityWalk Logo Coming Soon!

Breezeway Café Now Open in Promenade Building

Guest Contact Center Celebrates **"Super Achievers"**

Open Enrollment is February 19 - March 9

Gearing Up!

Teams across our resort are revving up for the opening of our newest attraction! This spring, Fast & Furious – Supercharged will bring one of the world's hottest film franchises to life in a whole new way. Guests will have the opportunity to actually live the excitement they've seen on the big screen in a high-octane ride experience where they will become part of the Fast & Furious family. Fast & Furious – Supercharged is the next attraction at Universal Studios Florida to feature the new **Virtual Line**™ system. Guests will be able to select a time to ride Fast & Furious – Supercharged via the Official Universal Orlando Resort Mobile App or at kiosks located near the attraction entrance.

Are *You* Geared Up? Enter to Win Fast & Furious: Supercharged™ Merchandise!

In excitement for our newest attraction, we invite you to enter to win some cool Fast & Furious: Supercharged merchandise to get you ready for the opening. Visit UOTeam.com and select the announcement 'Are You Geared Up? Enter to Win Fast & Furious: Supercharged Merchandise!' to enter to win by no later than Monday, February 26. Ten (10) Team Members will be selected at random as winners.

Please note: *This opportunity is not open to third party team members or concessionaires.*

Stay tuned for more updates on the attraction and how Team Members can be among the first to experience the attraction!

PRODUCED BY TEAM MEMBER COMMUNICATIONS

UNIVERSAL STUDIOS FLORIDA™ • UNIVERSAL'S ISLANDS OF ADVENTURE™ • UNIVERSAL'S VOLCANO BAY™ • UNIVERSAL CITYWALK™

What's New

SHOW ME THE WAY

I-4 Ultimate Update: Universal Blvd I-4 East On-Ramp to Close for 5 Months

The Florida Department of Transportation is closing the eastbound I-4 on-ramp from Universal Boulevard for five months beginning as soon as today (Monday, February 19). The long-term ramp closure is required to provide a safe work zone so construction crews can continue building the Kirkman Road (State Road 435) and I-4 interchange.

Alternate Routes

Traveling northbound on Universal Boulevard to eastbound I-4:

- Continue north on Universal Blvd
- Turn right onto Major Boulevard
- Turn right onto Caravan Court
- Turn right onto Grand National Drive
- Turn right on International Drive
- Turn right onto Kirkman Road (SR 435)
- Follow signs to eastbound I-4 on-ramp

Traveling southbound on Universal Boulevard to eastbound I-4:

- Continue south on Universal Boulevard
- Turn left onto International Drive
- Turn left onto Kirkman Road
- Follow signs to eastbound I-4 on-ramp

Visit **UOTeam.com** for a map of alternate routes during this closure and check i4ultimate.com/alertsmap for the most up-to-date information.

Please note: Closure subject to change. Construction progress, roadway conditions and weather may require schedule adjustments.

I-4 Ultimate Project Map

UNIVERSAL ORLANDO RESORT MARDI GRAS

FLORIDA'S BIGGEST PARTY FEBRUARY 3 – APRIL 7

Upcoming Concerts

MACKLEMORE FEBRUARY 24

Collectively Macklemore's music videos have been viewed over 2 billion times and he is one of only two rappers to have a Diamond-certified single. The Seattle rapper has performed on Ellen and The Tonight Show with Jimmy Fallon, was in an MTV special with President Obama and was the first US citizen to participate in the Presidential Weekly Address. In 2017, Macklemore released **Gemini,** his first solo effort in 12 years.

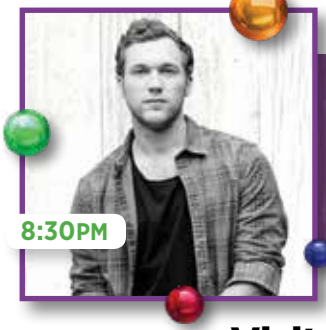
8:30PM

311 MARCH 3

311 was formed in 1990 in Omaha, Nebraska by Nick Hexum, S.A. Martinez, Tim Mahoney, Chad Sexton and P-Nut. The band mixes rock, rap, reggae and funk into their own unique hybrid sound. 311 recently released their 12th studio album **MOSAIC** in advance of their 2017 Summer Tour. The album debuted at #6 on the Billboard Top 200, marking the band's 10th consecutive Top 10 album.

8:30PM

A 'Mardi Gras Team Member Comp Pass' Eligible Event



PHILLIP PHILLIPS MARCH 4

Since releasing his five-times-platinum debut single **"Home,"** Phillip Phillips has taken his brand of earthy, guitar-fueled rock across the globe. The Georgia-bred 26-year-old saw **The World from the Side of the Moon** go platinum. His second album Behind the Light features the folk-rock hit **"Raging Fire."** Phillips is currently headlining a tour, performing tracks from his new album Collateral including **"Magnetic"** and **"Miles."**

8:30PM

A 'Mardi Gras Team Member Comp Pass' Eligible Event

Visit universalorlando.com/mardigras for this year's complete concert lineup

Check Out This Year's Mardi Gras Merchandise

Universal Orlando's Mardi Gras continues to dazzle and delight our guests with nightly parades, authentic Cajun cuisine, and unforgettable concerts on select nights throughout the event.

Of course, Florida's Biggest Party would not be complete without an assortment of exciting Mardi Gras merchandise for guests to commemorate their experience. The 2018 product lineup includes an event-themed t-shirt, feathery carnival masks, guitar-shaped bottle openers, wildly festive hats, and more! Oh, and did we mention beads? Our guests can take a piece of the party home with them by visiting the Universal Studios Store, as well as various other merchandise locations throughout the park.

Remember - Team Members receive 35% off park merchandise, so stop by and check out this year's selection for yourself!

In the Spotlight

All-New CityWalk Logo Coming Soon!

Universal Orlando is set to debut a brand-new logo for Universal CityWalk! The new logo modernizes and evolves the Universal CityWalk brand, continuing upon the modernization of our resort logos. The new logo will be rolled out methodically over time.

During this time, you'll see both the new and legacy versions of the Universal CityWalk logo coexist as materials are updated and phased out. If you have any questions about the new logo, please see a member of your management team.

Our Newest Team Member Grill, The Breezeway Café, is Now Open at the Promenade Building!

The Breezeway Café, located in the Promenade South Building, is a brand-new Team Member grill open to all Team Members, but particularly convenient to those Team Members working in the Promenade building, B-110, B-1, B-30, B-32, and others. The new café, which celebrated its grand opening recently, has a chic and modern look and offers a variety of new food items like specialty burgers, quesadillas, flatbread pizzas, sandwiches, and more. Plus, you can create your own salad at the salad bar.

The location also offers several healthy and vegan options, like the "Superfood" burger and "All Good" sandwich. If that weren't enough, the café proudly serves Starbucks® beverages! The Breezeway Café is also the first Team Member dining location to feature table trackers – just order, take a seat, and your food is delivered to your table. Stop by and check out this new addition and stay tuned for more ways we continue to enhance the Team Member dining experience across property!

The Breezeway Café - Promenade South Building

Starbucks® Beverages and Pastries **7:00am – 6:00pm**
Breakfast Omelets and Sandwiches **7:00am – 10:30am**
Lunch is available **11:00am – 4:00pm**

Guest Contact Center Celebrates 2017 Super Achievers

On February 7, the Guest Contact Center (GCC) celebrated their tremendous success from 2017 by recognizing the **"Super Sales Achievers" – the 123 active Team Members who met or exceeded $1,000,000 in sales for the year!**

"The celebration included all of our Team Members, because as they say, it takes a village," says Deborah Colangelo, Sr. Director of Sales at the GCC. "Many teams and Team Members contribute to the overall success of the GCC, whether they are making sales, delivering excellent service for our guests, or providing support for the Team Members. The GCC rocked 2017!"

Top 10 Super Sales Achievers of 2017

Daniel Leyva
Mark Mead
Amanda Rina
Thomas Weselis
Michael Jamieson
Cory Andersen
Stephanie Cortes
Moises Blandon
Jillian Smith
Andreina Penate Polanco

Congratulations to everyone at the Guest Contact Center for their hard work and amazing accomplishments last year!

FOR THE KIDS

Save the Date: Take Our Daughters and Sons to Work Day is April 26

Take Our Daughters and Sons to Work Day is a nationally-recognized program that fosters understanding of the workplace environment, encourages learning, builds company pride, and strengthens the parent-child relationship.

Each year, Universal Orlando Resort participates in "Take Our Daughters and Sons to Work Day," offering our offspring (ages 9, 10 & 11) the opportunity to see what it's like to work at our resort. This year's event will take place on Thursday, April 26 with a theme of "Agents of Positive Change," in alignment with the nationally-recognized program.

New This Year

- At its core, the spirit and intent of Take Your Daughters and Sons to Work Day is to offer the opportunity to share your workplace with your kids. Therefore, to participate in this year's event, each child must be accompanied by their parent/legal guardian. You'll be able to witness your child's experience in the exciting day we have planned for them firsthand!
- Space is limited for this event and in years past, registration for participation took place on a first-come, first-served basis. Based on your feedback, and to expand the opportunity for participation, ***this year registration will remain open for a window of time and then Team Members will be randomly selected to participate.*** This alleviates the stress of having to be at a computer to register at a specific time and ensures that everyone has an equal opportunity to participate.

Details for registration for this year's event will be included in the March 5 issue of ***UO News*** and will be posted on **UOTeam.com.** Stay tuned for the date and timeframe you will be able to sign up for a chance for both you and your child to participate!

For Your Benefit

FUTURE PLANNING

Employee Stock Purchase Plan (ESPP) Enrollment Begins March 1

Eligible Team Members have another opportunity to enroll in the Comcast-NBCUniversal Employee Stock Purchase Plan (ESPP)! The ESPP is a voluntary benefit, administered by Fidelity Investments®, which allows Team Members to share in the future success of NBCUniversal and Comcast by purchasing shares of Comcast Corporation Class A common stock at a minimum 15% discount using after-tax payroll deductions.

Team Members have from March 1 through March 15 to either enroll in the program or to make changes to their elected deferral percentage; the next quarterly enrollment window will take place in June. Changes made at this time will become effective with the first paycheck received in April. Visit UOTeam.com to sign up or learn more about the NBCUniversal ESPP!

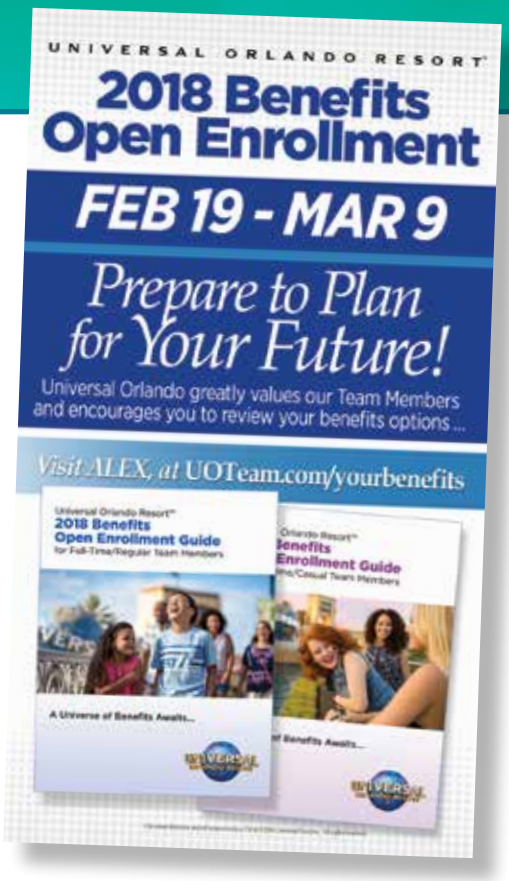
FREE Tax Prep Assistance Available

IRS-Certified Volunteers are now available on property **EVERY Thursday through April 12** to provide FREE tax preparation assistance to UO Team Members.

They are able to help prepare 1040EZ, 1040A, 1040, 1040 V, Form 2441, Form 8863, Form 8812, and Simple Schedule D forms. Note: *Appointments will not be accepted to those claiming a hardship due to Hurricane Irma.*

Appointments are required and take place at the on-property *FAIRWINDS* Credit Union trailer. Call the **Payroll Department** at **407-224-5495** to schedule an appointment and learn what documents to bring.

Annual Benefits Open Enrollment Starts Today (Monday, February 19) Through Friday, March 9

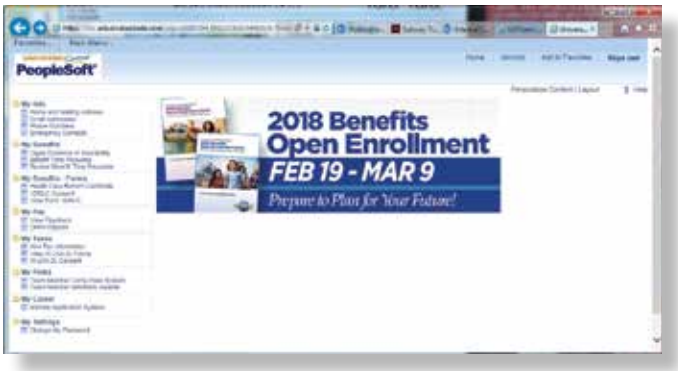

UNIVERSAL ORLANDO RESORT
2018 Benefits Open Enrollment
FEB 19 - MAR 9
Prepare to Plan for Your Future!
Universal Orlando greatly values our Team Members and encourages you to review your benefits options...
Visit ALEX, at UOTeam.com/yourbenefits
2018 Benefits Open Enrollment Guide

Our annual Benefits Open Enrollment starts today (Monday, February 19) and runs through Friday, March 9 at 5:00 PM – sharp! Open Enrollment materials have been mailed to eligible Team Members' home addresses and should arrive this week. As a reminder, we strongly suggest making your changes early in the process to avoid long lines.

If you are a full-time (Regular) Team Member, please be sure to visit ALEX, your personal benefits counselor before you finalize your election worksheet. ALEX can be found at **UOTeam.com/yourbenefits,** scroll down to **'alex – your interactive benefits counselor'** and click on **Launch ALEX - 2018.**

Remember, if you have reviewed your enrollment summary and you are not making any changes, you are done – no further action is needed on your part as your elections will continue in to the 2018-2019 Plan Year.

NOTE: *If you wish to participate in the Dependent Care Assistance Plan, you MUST complete a new enrollment election form each plan year.*



Check Out the New, Easy-to-Use Navigation in the Self-Service Center

The Self-Service Center is now easier to navigate with an all-new home page that features quick links to the features you access most, like the Team Member Comp Pass System, Internal Application System, your contact information, pay, benefits, and more!

These quick links are categorized and available on the left-hand side of the screen upon logging in. Alternatively, you'll still be able to navigate to your selection via the dropdown menus on the top. In addition to the new navigation, announcements have now been added to the home page. Once logged in, you can check out featured topics related to benefits and features offered within the Self-Service Center. Log in and check out the updates today!

Walgreens Pharmacy at TeamCare Available to ALL Team Members

Chances are that periodically you will need to pick up a prescription or perhaps you take maintenance medication and must frequently visit the pharmacy. Do you know that ALL Team Members are welcomed to use the Walgreens Pharmacy located at TeamCare? Take advantage of the convenience of dropping off and picking up your prescriptions right here at work!

TEAM MEMBER SAVINGS!

While you are at the Walgreens Pharmacy located at TeamCare, don't forget about the 15% to 20% discounts available to everyone on over-the-counter medications as well.

Walgreens Pharmacy Hours
Monday through Friday / 6:00am - 6:00pm
407-224-**CARE** (2273)

Walgreens AT THE CORNER OF HAPPY & HEALTHY™

BRAVO
AWARD WINNERS

BRAVO recognizes and rewards overall excellence in job performance and is celebrated on a monthly basis for outstanding hourly or non-exempt Team Members. BRAVO Award Winners receive a $100 award check, a preferred parking spot for the month, and a UO Gift Card! Further information regarding this program is available through your HR Manager or department leader. Congratulations to this month's winners!

David Roy
Finance-Marketing - UOR

Rebecca Rowe
Human Resources - UOR

Christian Oquendo
Security - UOR

Jacquelene Malheiros
Health Services - UOR

Joseph Enochs
Security - UOR

Thomas Cullens
Entrance Operations - UOR

Justin Fletcher
Attractions Operations - IOA

Jessica Jean-Louis
Attractions Operations - USF

Rachel Trace
Attractions Operations - USF

Robert Appleman
Technical Services - UOR

Francisco Gutierrez
Park Services - IOA

Margarita Mares
Food & Beverage - USF

Richard Thompson
Food & Beverage - UOR

John Keating Jr.
Attractions Operations - USF

Michael Wagganer
Technical Services - UVB

Daniel Milo
Pass Sales - UVB

Richard Vasquez
Operations - UVB

Douglas Littrell
Guest Services - UOR

Tora Lu
Food & Beverage - CW

Michael Heyniger
Entertainment - UOR

Tania Prins-Martinez
Merchandise - IOA

Jason Cuozzo
Merchandise - USF

Marcia Swisher
Merchandise - UOR

Javier Santiago
Shared Services - UOR

Susan Saddler
Entertainment - UOR

John Booth
Events - USF

Emily Gorsuch
Entertainment - USF

John Walters
Entertainment - USF

Michelle Marosek
Marketing & Sales - UOR

FEBRUARY 2018

Around Our Universe

NEWS & NOTES

New Wardrobe Account Check Station Now Available

Do you have questions about your wardrobe account? Now there's a quick, convenient way to check your account! **The Wardrobe Account Self-Check Station is available in the main Team Member** Wardrobe building, to the left of the sorting room drop-off area, and offers the ability to check the status of your account as part of the Wardrobe Accountability Program.

Just follow the easy instructions and scan your Team Member ID to get started. Questions? Stop by the Wardrobe Guest Service Counter for additional support.

Reminder: Keep Security Informed

Did you know? Any time an incident occurs on property, Universal Orlando Security must be informed. Have you, or a fellow Team Member, experienced theft of personal or company property? Have you ever encountered a hazardous condition in your workplace, such as a fire, power failure, or vehicle accident? Regardless of the outcome of these situations, it is incredibly important to notify the Security team what took place, so that each incident can be documented. When necessary, an investigation into the cause of a situation may be required, in an effort to prevent any further incidents.

When you encounter an issue in your workplace, it's important to ask "who needs to know?" There are a variety of issues that require Security's attention, so be sure to reach out to the Security Command Center the next time you come across any situation that makes you question, "Who needs to know?"

Security Command Center
3-8331
Available 24/7, 365 days a year

DAVE School Film Wins Big at the Regional Emmy© Awards

The Digital Animation & Visual Effects School located on the Universal Studios Florida backlot in sound stage 25 brought home 5 statuettes in 3 categories from the Suncoast Regional Emmy© Awards on December 2, 2017. The 9 minute short "The Dream Catcher" is about a child's stuffed bear who will do anything to protect his friend from a menacing nightmare-inducing creature from the dark. The Film was made in collaboration with local Orlando industry professionals and The DAVE School graduating class of March 2016. This isn't the first time The DAVE School and Matt Killian have received a Suncoast Regional Emmy© Award. In December of 2016 Killian and The DAVE School won their first Regional Emmy© for "The Thief of Always – Book Trailer," based on the bestselling children's fable published in 1992 by Clive Barker.

For over 17 years, The DAVE School has trained 3D artists for the entertainment industry by connecting students with award-winning industry professionals who bring real-world experience to the classroom. "The Dream Catcher" is one of many successful examples of this real-world experience and industry professional collaboration." Our programs are developed and taught by experienced industry professionals. From the first day they step onto the Universal Studios Florida backlot and into The DAVE School the students are exposed to what a working visual effects or game studio really feels like," says Gino Natalicchio, Ph.D. – Executive Producer and award recipient. "The DAVE School online and on campus programs consistently produce skilled graduates who are prepared for industry positions. That legacy is something we are extremely proud of."

With classes and programs available for recent graduates and seasoned industry veterans alike, The DAVE School has something for everyone that is interested in the the visual effects, animation, and gaming industries. For more information about their on campus and online programs or to schedule a tour, visit **www.daveschool.com.**

Team Member Exclusive Tuition Discount at the DAVE School

Did you know? The DAVE School offers a 10% discount on tuition to Universal Orlando Team Members as well as their immediate dependents. For further details including eligibility requirements and offer restrictions, as well as the tuition discount application, please visit the Savings Spotlight on **UOTeam.com** and select the **'Services'** tab.

Are You Interested in Building a Career in Technical Services in the Utilities Maintenance Field?

UO is Now Accepting Applications for the Utilities Apprenticeship Program

Through UO's Technical Services Utilities Journeyman Apprenticeship Programs, interested Team Members can grow, develop, and advance their career with the Technical Services Apprenticeship Program and work toward becoming a regular full time Technician!

Utilities Journeyman Apprenticeship Program

The Technical Services Utilities Department has expanded their Apprenticeship Program to include opportunities in the Electrical, Plumbing and Heating, Ventilation & Air Conditioning (HVAC) skilled trades. This is an intensive 5-year program designed to identify, evaluate, select and train individuals to fill Utilities Technician positions. If you are interested in developing, growing, and advancing your career in the Technical Services field, then these incredible Apprenticeship Programs are one of many avenues you can take to reach your potential!

INFO SESSION

The Utilities Department will be offering an info session for those interested in learning more. **Stop by the B-5 Training Lab on Tuesday, March 20 at 1:00pm to meet the Management Team and get an in depth look at each of the trades.** (Please note that participating in this info session is voluntary and Team Members will not be paid for attendance):

All Candidates must:

- Be at least 18 years of age
- Possess a valid Florida Driver's License
- Possess a high school diploma or equivalent
- Have a minimum of 10 attendance credits and no written or higher counselling's within a 6 month period
- Be able to commit to 3rd shift hours (9:00 p.m. – 7:30 a.m.) and attend selected daytime classes
- Be physically capable of performing essential job functions, including the ability to regularly lift 50 pounds
- Have the ability to work at heights up to 240 feet

Candidates will need to apply to enter the program through an application and assessment process that includes two required letters of recommendation from Universal Orlando Leadership, a current resume, and a panel interview process if there are further interests. For more detailed information, and to apply please visit UOTeam.com/yourcareer and apply online for the Technical Services Utilities Journeyman Apprenticeship Program. ***The closing date for all applications is Friday, May 4.***

Team Members Only

UOTMS
Universal Orlando Resort™ Team Member Services

Remember to Become a UO Team Member VIP and Enter to Win Prizes!

When you attend any of the Team Member Appreciation Events throughout the year, you will receive an exclusive VIP badge. With every event you attend, you receive one sticker on your badge. After you receive at least three stickers, you can enter various drawings for a chance to win some prizes!

APPRECIATION

Your Park After Dark - The Incredible Hulk Coaster®

Your Park After Dark is an exclusive Team Member event that allows Team Members to enjoy the park after hours. Come join TMS at The Incredible Hulk Coaster® for food, drinks, and rides!

Wednesday, March 14 / 10:00pm - 11:30pm / *Team Members only, no guests.*

ACTIVITIES

March Book & a Movie - *Every Day* by David Levithan

2018 Book Club is kicking off with a New York Times Bestseller and soon-to-be major motion picture, ***Every Day*** by David Levithan. Join Team Member Services for Book & a Movie on March 1 at Pat O'Brien's Briar Suite (Upstairs) then continue on to AMC CityWalk to enjoy the movie.

Thursday, March 1 / 5:30pm / Pat O'Brien's Upstairs then AMC CityWalk
Book cost: **$9** / Movie cost: **$5 /** *Register in Team Member Services in B111*

Solar Bears Team Member Discount Tickets

Solar Bears is offering Universal Orlando Team Members discounted seating for the Orlando Solar Bears vs. Atlanta Gladiators game and the Orlando Solar Bears vs Greenville Swamp Rabbits game. Purchase your seats today at **OrlandoSolarBearsHockey.com/UOTEAM** using promo code **UOTEAM.** $5 per seat.

Thursday, March 29 and **Saturday, March 31**
7:00pm / Amway Arena

April Book & a Movie - *Ready Player One* by Ernest Cline

Ready Player One is a soon-to-be major motion picture directed by Steven Spielberg. Author Ernest Cline writes about the reality of 2044 from the perspective of a teenage gamer, Wade Watts. The enchanting novel is April's Book and a Movie. Join us at the Pat O'Brien's Briar suite and continue on to the movie at AMC CityWalk on April 12.

Thursday, April 12 / 5:30pm / Pat O'Brien's Upstairs then AMC CityWalk
Book cost: **$9** / Movie cost: **$5 /** *Register in Team Member Services in B111*

Have You Checked Out the Team Member Savings Spotlight Lately?

New discounts and special limited-time offers are added frequently, so visit the Savings Spotlight on **UOTeam.com** often to stay up to date on the latest and greatest deals!

Dining • Travel • Entertainment • Home & Auto
Merchandise & Gifts • Health & Beauty • Services and More!

Remember: Universal Orlando does not necessarily endorse the business products or services offered in the Savings Spotlight. The discounts offered should be compared with sales in effect at the time you are prepared to make a purchase. Prior to conducting business, you should identify yourself as a Universal Orlando Team Member and indicate that you are seeking the discount offered.

QUICK CUTS

Share Your Celebrations

- Congratulations to **James Stachlewitz** from Technical Services and Ashley Stachlewitz on the birth of their child, Colton JT Stachlewitz, on January 23.
- Congratulations to **John Bowen** from Merchandise and Elizabeth Bowen - the couple celebrated their 9th wedding anniversary on February 3.
- Congratulations to **Lynn LaFrance** from Entertainment and Angela LaFrance - the couple celebrated their 34th wedding anniversary on February 11.
- Congratulations to **Gretchen Green** from Merchandise and Gustavo Paiva - the couple celebrated their 1st wedding anniversary on February 17.
- Congratulations to **Juan Jose Casariego** from Security and Lissette Arroyo - the couple celebrates their 12th wedding anniversary on February 26.
- Congratulations to **Jeff Hageter** from Technical Services and Olivia Hageter - the couple celebrates their 16th wedding anniversary on March 14.

Are you celebrating a recent wedding anniversary, engagement, marriage, birth or adoption? Tell us about it and we'll feature it in an upcoming issue of *UO News*! Simply visit **UOTeam.com/celebrations** and fill out the easy-to-use form with your information.

Crossword Solution

Congratulations to **Josh Cohen** from Food & Beverage for correctly solving last issue's Mardi Gras Crossword Puzzle! Stay tuned to ***UO News*** for future opportunities for fun activities and to win prizes.

UNIVERSAL ORLANDO RESORT

Team Member Milestones

Congratulations to all Team Members Who Are Celebrating Their Anniversary with the Company in February!

30 YEARS

Administration
Denise Brock

Human Resources
Lexa Ruoff
Sue Steck

25 YEARS

Attractions Operations
Joseph Quiry

Entrance Operations
Marc Guerriero

Technical Services
Dean Kumanchik
Travis Maynard

20 YEARS

Entertainment
Melinda French

Entrance Operations
Linda Sather

Merchandise
Maryanne Montgomery

Technical Services
Patrick Brown
Corey Johnson
Kenneth Vanderpool
Larry Waldron

15 YEARS

Entertainment
Susan Nesper
Janice Nicholson
Christine Williamson

Food & Beverage
Michele Abner
Miguel Torres

Human Resources
Dianna Forrester

Merchandise
Linda Shipp

Parking & Transportation
Dario Tejada

Parks Technology
Dang Ly

10 YEARS

Attractions Operations
Chad Fernandes

Blue Man Group
Leigh-Anne Hall

Entertainment
Nathanael Lovatto
Jacqueline Schmidt
Melody Stadler

Entrance Operations
Daphne Alvarado
Jean Clark
Robert Clark
Devin Montavon

Event Operations
Ryan Hughes

Food & Beverage
Edward Banahan
Joyce Barber
Paulo Castro
Constance Cerullo
Judith Enger
Joanne Holm
John Holm
Margaret Ketler
Deborah Lake
Chester Lundberg
Deborah Phillips
Leah Poore
Robert Poore
Helen Reinhofer
Marvin Schlessinger
Carol Warner
Sandra Weber
Gloria Zilak

Human Resources
Sharon Moore

Merchandise
Aaron Nurse
April Ross

Parking & Transportation
Donald Faris
Francis Mengel Jr.
Patricia Mengel
Rosario Pennisi

Park Services
Juan Negron
Jacqueline Norell
Brandon St John

Parks Technology
Leroy Savage

Technical Services
Bradly Evans
James Rouse
Sarah Richards

5 YEARS

Attractions Operations
Ryan Brady
Brooke Brown
Lillian Cason
Juan Colon
Samantha Cortes
Yamahira Garcia-Pizarro
Tony Hawkes
Ryan Lair
Celia Lopez
Mary Nitz
Jared Stevens
Edwin Velez
Kathleen Whitrock

Entertainment
Jessie Bennie
Katelyn Crawford
Samantha DeBoer
Catherine Goodison
Kristy Graziano
Christen Jenkins
Megan Lima
Linden Majack
Adam Scharf
Rebecca Siegel
Tonya Staples
Alexandra Wood

Entrance Operations
Thomas Cullens Jr
Kenneth DePaul
Ligia Guerreiro Lara
Laura Henderson
Brittney Hewlett
Osmar Marrero
Jacqueline Wilson

Event Operations
Jessica Bullinger

Finance
Alexander Brown
Jose Chacin

Food & Beverage
Preston Archie
Joshua Bikhari
Nicholas Capatosto
Gary Caraballo
Tiffany Daves
Linda Eavey
Hajar El Mahil
Lea Ethridge
Adam Hinton
Jaklyn Hunter
Magda Jacob
Octavia Johnson
Adam Kieler
Ashjah King
Yassir Korchi
Chere LaFontaine
Donald Lawrence III
Joseph Martin
Gabrielle Mitchell
Brian Moore
Kenneth Murdock
Marika Napper
Edward Oliveira
Melissa Ramdass
Amber Strickland
Amanda Wright
Adriana Zuluaga

Health Services
Benton Cortes
Wilfredo Galeno

Human Resources
Stacia Dieli
Joshua Echevarria
James Jensen
Julia Jones
Alexandra Meyerson

Marketing & Sales
Kimberly Brooks
Maria Campos
Vito DiSerafino Jr
Stephany Kohler
Alisea Montanez
Erika Motz
Dylan Parramore Stedman
Syed Shariff
Randall Willis

Merchandise
Maritza Aguilo
Ian Andujar Rivera
Courtney Baker
Jordan Batson
Stephanie Bernardy
Graceylyn Brown
Denise Candelaria
Carmen Diaz
Daniel Harness
Justin Knight
Matthew McCabe
Kimberly Menciunas
Michele Menicola
Eva Mohamed
Margarita Morell Hawkes
Rafael Nater
Kimberley Nick
Tevi Placca
Widline Toussaint
Jason Vallejo
Megan Wackernagel
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